

Union of Concerned Scientists

1825 K St NW #800
Washington, DC 20006 | 202-331-5663

April 24, 2020

Freedom of Information Officer
United States Postal Service
475 L'Enfant Plaza SW
Washington, D.C. 20260-0004 U.S.

Re: FOIA Request

Dear FOIA Officer:

Pursuant to the Freedom of Information Act, 5 U.S.C. § 552, and on behalf of the Union of Concerned Scientists, I write to request the following:

- A record of mail-delivery complaints, by US zip code, filed with the US Postal Service from the first quarter (Q1) of 2015 to present, that includes:
 - Date of complaint
 - Type of complaint (e.g., damaged mail, lost mail, delayed mail, or comparable metrics used by USPS)
- The percentage of mail delivered on time, by US zip code, out of all mail delivered in the US by the US Postal Service from the first quarter (Q1) of 2015 to present, that includes:
 - Date of mail delivery – or, if more compatible with existing USPS tracking metrics, by week of mail delivery (e.g., 03/01/16 to 03/08/16)

If possible, please send responsive data in a searchable format, as in an Excel spreadsheet.

[NOTE: To speed FOIA processing, parameters narrowed to the first calendar-year quarter of each year, 2016-2020; calendar year quarters 2-4 are being processed now]

Additional Instructions

The Union of Concerned Scientists (UCS) requests that all fees incurred in connection with the attached request to your agency be waived, because “disclosure of the information is in the public interest and is not primarily in the commercial interest of the requester.” 5 U.S.C. §552 (a)(4)(A)(iii). See below for further justification for our fee waiver request.

If any of the material covered by this request has been destroyed or removed, please provide all surrounding documentation including, but not limited to, a description of the action taken regarding the materials and justification for those actions taken. For any documents or portions you deny due to a specific FOIA exemption, please provide a *Vaughn* Index (*Vaughn v. Rosen*, 484 F.2d 820, 827 (D.C. Cir. 1973), *cert. denied*, 415 U.S. 977 (1974)), including a detailed

justification of your grounds for claiming such exemption and explanation of why the exemption is relevant to the document or portion of the document withheld.

The Union of Concerned Scientists consents to the deletion of any material that would violate an individual's rights under the Privacy Act. We will work with your office to further refine the request if you find any terms too imprecise, conduct searches for unclassified responsive records, or engage in any other reasonable activities that would lessen the agency's burden and costs.

We would prefer to receive the responsive documents in batches as they are collected. Electronic delivery is preferred but hard copies are also acceptable.

Request and Justification for Waiver of Fees

The Union of Concerned Scientists (UCS) requests that all fees incurred in connection with the above request to your agency be waived, because "disclosure of the information is in the public interest and is not primarily in the commercial interest of the requester."

5 U.S.C. §552 (a)(4)(A)(iii). Disclosure of the requested records will contribute significantly to public understanding of the operations or activities of the government.

UCS addresses requirements regarding public interest fee waivers below:

Factor 1: The subject of the request.

The ability of the United States Postal Service to [carry out its mission](#) to "provide the nation with reliable, affordable, universal mail service" is of great interest to the American public. In particular, USPS's role in ensuring reliable voting processes is crucial during state, local, and federal elections, as many people receive and submit voter ballots through the mail. The COVID-19 pandemic has already spurred enormous changes to voting timelines and processes, and this is likely to continue. As vote-by-mail gains traction in states looking to protect public health in the coming months, as has occurred in Nevada and Georgia, it is crucial to identify the strengths and shortcomings of USPS's current mail deliveries.

Factor 2: The informative value of the information to be disclosed.

The information we are seeking will significantly contribute to a better understanding of government operations and, to UCS' knowledge, is not duplicative or available otherwise in the public domain. For these reasons, the informative value of the data we seek is significant. The records that are requested will provide greater insight into the USPS's ability to deliver mail on-time across the country, a crucial factor in any vote-by-mail schemes.

Factor 3: The contribution to an understanding of the subject by the public is likely to result from disclosure.

As discussed below, UCS qualifies as a representative of the news media. Therefore, under 40 C.F.R. §2.107 (l)(2)(iii), it should "be presumed that [UCS] will satisfy" the requirement that disclosure of the requested information must contribute to public understanding.

In addition, the records requested by UCS will contribute to the public's understanding of USPS's efficacy, as well as inform advocacy efforts to ensure USPS's is sufficiently funded and supported to ensure reliable, secure mail delivery in a time of crisis. After reviewing and evaluating the records, we will work with reporters at major news organizations to bring the content of the documents to the public's attention. In addition, we will make relevant documents publicly available on our website.

Founded in 1969, UCS is a science-based public interest organization with more than 500,000 supporters – including parents, businesspeople, scientists, teachers, and students – throughout the United States. To help further our work of using sound scientific analysis – not political calculations or corporate hype – to create a healthy, safe, and sustainable future, as well as promote scientific integrity in government science, we seek to provide our members and activists, as well as the general public, up-to-date information, news, and commentary on various aspects of science policy.

UCS consistently publishes in-depth reports on topics of critical interest. It also publishes newsletters, fact sheets, blogs and other publications in print and electronic form. Moreover, UCS serves as a resource for the media and testifies before Congress, including on issues related to scientific integrity.

UCS maintains a public website, www.ucsusa.org, with science-policy related information and news. Our website is visited an average of 15,000 times each day. In March of 2015, we had over one million unique visitors to our website. Visitors to the website include scientists, teachers, businesspeople, federal and state officials, and other concerned citizens. Moreover, information posted on UCS' website is often linked to websites of other organizations. UCS also has a blog, available at blog.ucsusa.org, and is active on Facebook and Twitter.

UCS has a long history of successfully working with the news media to hold government officials accountable. UCS staff possess detailed knowledge of political interference in science. Our work in this area has been the subject of major congressional hearings and news coverage.

Factor 4: The significance of the contribution to public understanding.

Disclosure of the records requested by UCS will contribute to the public's understanding of USPS's efficacy, as well as inform public efforts to ensure USPS's is sufficiently funded and supported to ensure reliable, secure mail delivery for all Americans, in accordance with USPS's mission.

Factor 5: The existence and magnitude of a commercial interest.

UCS is a non-profit, non-partisan, public interest organization chartered under IRS Code §501 (c)(3) as a non-profit, educational and charitable organization. We seek to serve the public by working for a healthy environment and a safer world. We do this by combining independent scientific research and citizen action to develop innovative, practical solutions and to secure responsible changes in government policy, corporate practices, and consumer choices. UCS is actively involved in working with government agencies, elected officials and the public toward solutions to ensure that the best possible science is available for policymakers to use in crafting

the policies that protect human health and the environment. One research aspect of this effort is focused on how freely and openly scientific information is communicated by federal agencies.

UCS provides its members and the public with information on science policy, primarily through its website, www.ucsusa.org, which is updated daily with the latest news and information, including actions involving and related to federal agencies. UCS seeks the requested information for the purpose of disseminating it to its members and the general public, free of charge. UCS receives no corporate funding, nor does it receive funding from any entity with a financial stake in the outcome of any regulatory action that may be taken.

Factor 6: The primary interest in disclosure:

Because UCS has no commercial interest in the disclosure, the release cannot “primarily” be in UCS’ commercial interest. As explained above under “Factor 5,” UCS has no commercial interest that would be furthered by the requested disclosure, while the public interest served by disclosure as described above is substantial. UCS thus meets this final criterion of a public interest fee waiver.

Request for Recognition as a Representative of the News Media

UCS qualifies for a fee waiver under FOIA regulations. UCS is also entitled to recognition as a representative of the news media under 5 U.S.C. § 552(a)(4)(A)(ii). Thus, if HHS denies the requested fee waiver, any fees associated with the processing of this request should be “limited to reasonable standard charges for document duplication.” *Id.* U.S.C. §552 (a)(4)(A)(ii)(II).

UCS does not seek the requested records for commercial purpose. It also regularly publishes reports and disseminates its reports and other materials via publications, its website, and newsletters. It also contributes to and maintains a blog, as well as an active Facebook and Twitter profile. As these facts demonstrate, UCS qualifies as a representative of the news media because it “gathers information of potential interest to a segment of the public, uses its editorial skills to turn the raw materials into distinct work, and distributes that work to an audience.” *Id.* U.S.C. § 552(a)(4)(A)(ii)

The Requesters’ Public Interest Status and History

The Union of Concerned Scientists (UCS) is a non-profit, non-partisan, public interest organization chartered under IRS Code §501 (c)(3) as a non-profit, educational and charitable organization. We seek to serve the public by working for a healthy environment and a safer world. We do this by combining independent scientific research and citizen action to develop innovative, practical solutions and to secure responsible changes in government policy, corporate practices, and consumer choices.

UCS is actively involved in working with government agencies, elected officials and the public toward solutions to ensure that the best possible science is available for policymakers to use in crafting the policies that protect human health and the environment. One research aspect of this effort is focused on transparency and accountability in government.

Dissemination of the Requested Information

In our efforts to promote respect for federal scientists and the work they do, UCS works closely with Members of Congress, the media, and the public to alert them to any abuses of science in the federal policy-making process. The documents and other materials provided to UCS in response to this FOIA request will be used in connection with a campaign aimed at informing key decision-makers at the federal level, the general public, and self-selected subscribers.

The combined circulation and viewer-base of our national, regional, and self-subscribed outlets ensure that the information will, indeed, be widely distributed to diverse segments of the public who will benefit from the authorized disclosures concerning federal policymaking. As a consequence of this dissemination, public understanding and trust of government operations will certainly be enhanced.

Non-commercial use of the Requested Information

Disclosure of this information by UCS is in no way connected with any commercial interest since UCS is a non-profit, tax-exempt organization under §501 (c)(3) of the IRS Code. The information we are seeking is crucial to advance public knowledge and will not be put to any commercial use.

Please be reminded that under the Freedom of Information Act, we are entitled to a response to this request within twenty working days. Should this request be denied for any reason, we ask that a detailed explanation be provided along with the name of the person to whom administrative appeals should be addressed. If you have any questions regarding this request we would appreciate you contacting us directly by telephone or email, rather than by mail.

* * *

Thank you in advance for your assistance and cooperation.

Sincerely,

Taryn MacKinney
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